

Vitæ Operational Modelling

Painless Deployment?Well no!Not quite!

Business processes and procedures tend to reflect the tools available for use at the time. It therefore follows that system change and business change are usually inextricably linked.

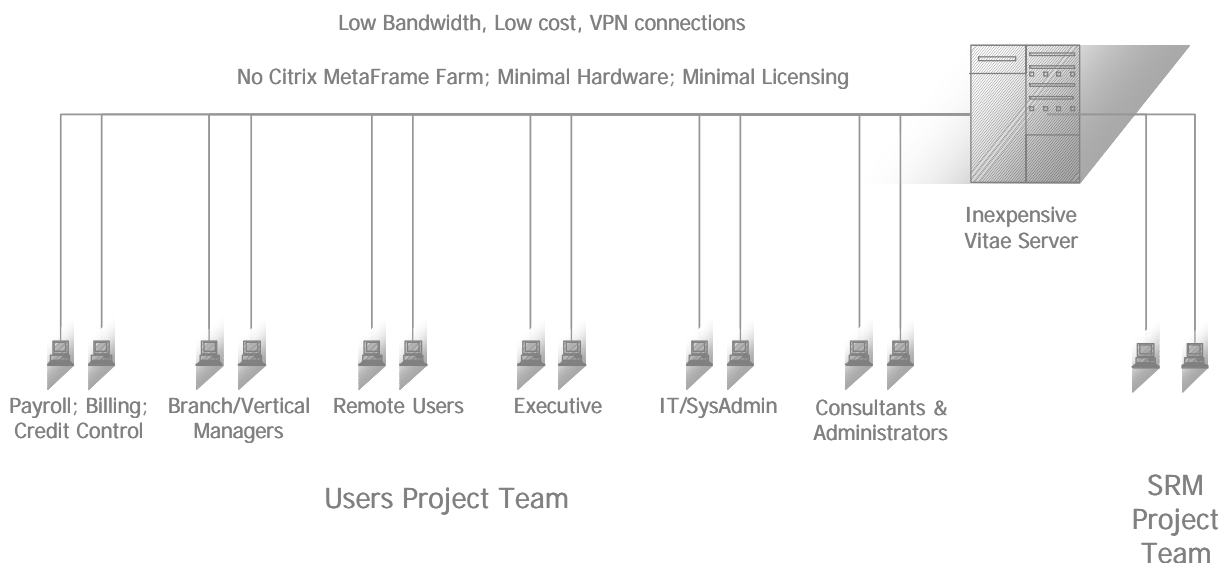
Talk about a double whammy! As if a system change wasn't enough disruption and expense on it's own, with all the related questions about hardware; infrastructure; data migration; integration; templating; reporting; and so on. To get the best payback from any new system we must also now re-examine and possibly rethink some of our business processes and procedures.

On top of all that we all-to-often face heavy front-end outlay on hardware, infrastructure, consultancy, and licensing costs to support a bedding down process which is not only disruptive but can take months.

Major outlay before any hope of a return on investment. Major outlay at a time when the business processes may be disrupted and earnings reduced.

Modern comms options when combined with Vitæ's low-bandwidth approach offer an option which helps to make this process, if not entirely painless, then at least a lot less painful.

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Given a common-sense approach, the selection of a properly representative project team, and proper phasing of each contributors involvement, then extensive experience leads us to believe our 'Operational modelling' approach will avoid many of these pitfalls and deliver the following benefits:-

Benefits of Operational Modelling

Minimised front-end outlay

- ◆ Very limited rollout costs
- ◆ Minimal hardware costs
- ◆ Minimal infrastructure costs
- ◆ Minimal Licensing costs

Minimised risk

- ◆ New processes proven before use
- ◆ Complex system interactions, compatibility issues, full load testing, new business processes etc can all be properly proven in a commercially unpressured environment
- ◆ New hardware/software interactions proven before use
- ◆ Biggest outlays closest to point of ROI

Simpler Change Management

- ◆ Rollout of only proven process changes
- ◆ Opportunity to experiment with new possibilities
- ◆ Pre-training of staff

No disruption to branch activities

- ◆ Use of existing systems uninterrupted
- ◆ Necessary trial and error taken offline

Lower Cost

- ◆ Minimised meeting costs
- ◆ Minimised Travel & Accommodation
- ◆ Minimum disruption
- ◆ Fastest switchover

Simpler project management

- ◆ Simple co-ordination of any hardware supply and software rollout needs
- ◆ Infrastructure changes can take place in an unpressured manner in parallel with offline modelling activity
- ◆ Fastest possible rollout of proven systems
- ◆ Greater flexibility to absorb timing issues

Smoothest transition

- ◆ Pre-training
- ◆ Pre-configuration
- ◆ Oven-ready delivery
- ◆ Data migration pre-prepared

Involvement of key operational staff

- ◆ Best consensus result for the business
- ◆ Maximum staff buy-in at launch

Whilst this approach depends for many of its benefits on a completely 'offline' approach, a final stage of 'In-Branch' parallel running is nonetheless recommended prior to final rollout.

So whether your eventual rollout is to global branches, local branches, 'virtual branches, remote users (at home; at hotel; at the client) or simply to a local LAN we believe this approach delivers. Your own IT or an outsourced service? Vitæ's Operational Modelling approach still makes sense.

For further information contact your Vitæ account manager or <mailto:sales@srmvitae.com>.